**JOB DESCRIPTION**

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| **Job Title:** | **Cleaner** |
| **Reporting To:** | Senior Operations Manager |

**Background**

Wave Active is an award-winning charity and social enterprise, supporting local communities with facilities, activities, and services to inspire active lifestyles.

Our purpose is “Inspiring Active Lifestyles” and vision, “To be at the heart of the improvement of health and wellbeing in the Community”.

Managing 15 leisure facilities and Newhaven Fort, across the Lewes District and Eastbourne Borough of East Sussex we are passionate about providing opportunities that support individuals to gain, regain or maintain: health, fitness, and wellbeing.

Offering a range of activities across our facilities and multifunctional spaces, our team is dedicated to creating an approachable environment enabling individuals to prioritise their health and wellbeing journey.

As a charity, formed in 2006, Wave Active continues to ensure all surplus revenues generated from activities are reinvested back into the community in the form of: facility developments, refurbishments, employment opportunities, new programmes of activity and to support those with health conditions to make health improvements.

**Customer Service**

The priorities of the Cleaner are:

* To provide a friendly and efficient service to all customers.

**General Tasks**

* To clean specific areas of the Centre including changing rooms, toilets, showers and Activity Halls to ensure exceptional standards of hygiene and cleanliness.
* To undertake deep cleans of areas as and when required and instructed by the Senior Operations Manager.
* To be diligent about compliance with the Organisation’s Health and Safety Policy.

**Other Duties**

* To carry out other duties as required.
* To adhere to Wave Active Limited’s policies and procedures.

I agree to accept this Job Description.

**Name:** …..………………………………………………………………………………………………

**Signed:** …………………………………………………………………………………………………

**Date:** ………………………………………………………………………………………………….…

**PERSON SPECIFICATION – CLEANER**

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|  | **Essential** | **Desirable** |
| **Profile** | * Good interpersonal abilities * Able to understand hazards related to cleaning. * Excellent observation skills * Customer focused * Driven and Enthusiastic * Passion for providing exceptional service * Team Player * Excellent timekeeping skills |  |
| **Experience** | * Similar cleaning experience. |  |
| **Qualifications** | * Knowledge of COSHH regulations |  |
| **Other** | * To be flexible to the changing demands of the business * To be able to follow Wave Active Limited Policies and Procedures |  |