**JOB DESCRIPTION**

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| **Job Title:** | **Cleaner** |
| **Reporting To:** | Duty Manager |

**Background**

Wave Active is an award-winning charity and social enterprise, supporting our local communities with facilities, activities, and services to inspire active lifestyles.

Our purpose is to “Inspire Active Lifestyles” and vision, “To be at the heart of the improvement of health and wellbeing in the Community”.

We are passionate about providing services and opportunities that support individuals to gain, regain or maintain health, fitness and wellbeing improvements. Managing 15 leisure facilities and Newhaven Fort, across the Lewes District and Eastbourne Borough of East Sussex we provide health and fitness services for both members and non-members of all ages to participate in, whether that be through sport, group exercise, gym, swim, play or health services.

While we offer a range of facilities and activities across our multifunctional spaces, our team is key to creating an approachable environment enabling individuals to prioritise their wellbeing and their health journey.

Formed in 2006 Wave Active continues to ensure all surplus revenues generated from activities are reinvested back into the community in the form of facility developments and refurbishments, new programmes of activity and to support those with health conditions to make health improvements.

**The Post in Context**

This role is central to providing a friendly, safe and efficient service to all of our customers.

This post will be based at Hillbrow Health & Wellbeing, Hillbrow Sports Centre, Meads, Eastbourne. A local partnership of [Wave Active](https://www.waveleisure.co.uk/) and [South Downs Health and Care](https://www.sdhc.org.uk/) will be running a health and wellbeing ‘hub’ at the Denton Road site in Meads, bringing together high-quality sport and leisure facilities alongside provision of accessible NHS and private community healthcare services.

**Summary of Main Duties**

**Customer Service**

The priorities of the Cleaner are:

* To provide a friendly and efficient service to all customers.

**General Tasks**

* To clean specific areas of the Centre including changing rooms, toilets, showers and Activity Halls to ensure exceptional standards of hygiene and cleanliness.
* To undertake deep cleans of areas as and when required and instructed by the Senior Operations Manager.
* To be diligent about compliance with the Organisation’s Health and Safety Policy.

**Other Duties**

* To carry out other duties as required.
* To adhere to Wave Active Limited’s policies and procedures.

I agree to accept this Job Description.

**Name:** …..………………………………………………………………………………………………

**Signed:** …………………………………………………………………………………………………

**Date:** ………………………………………………………………………………………………….…

**PERSON SPECIFICATION – CLEANER**

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|  | **Essential** | **Desirable** |
| **Profile** | * Good interpersonal abilities * Able to understand hazards related to cleaning. * Excellent observation skills * Customer focused * Driven and Enthusiastic * Passion for providing exceptional service * Team Player * Excellent timekeeping skills |  |
| **Experience** | * Similar cleaning experience. |  |
| **Qualifications** | * Knowledge of COSHH regulations |  |
| **Other** | * To be flexible to the changing demands of the business * To be able to follow Wave Active Limited Policies and Procedures |  |